

**Claims Administration Office for Transamerica Casualty Insurance**

**Travelex Claims**

4600 Witmer Industrial Estates, Suite 6

Niagara Falls, NY 14305

Telephone: 1-866-968-2061 Fax: 877-367-2496

**TRIP DELAY OR MISSED  
CONNECTION FOR CRUISES  
ONLY BENEFIT**

**Please Note:** *Benefits under any coverage will not be paid for expenses reimbursed or services provided by any other source. Benefits cannot be duplicated under this Protection Plan.*

**PROOF OF CLAIM MUST BE SUBMITTED WITHIN 90 DAYS OF THE OCCURRENCE**

**Part I GENERAL INFORMATION**

Claimant's Name <i>(Last, First)</i>		Conf. No.	Date of Birth		
Full Address					
Home Phone No.			Business Phone No.		
Full name of all persons claiming		Ages	Relationship to Claimant	Policy No./Confirmation No.	
1) _____		_____	_____	_____	
2) _____		_____	_____	_____	
3) _____		_____	_____	_____	
4) _____		_____	_____	_____	
Tour Operator's Name (e.g. Cruise Line, Airline, etc)					
Travel Agency's Name			Travel Agent's Name		Telephone No.
Travel Agency's Full Address					
Date Initial Deposit Paid for Trip <i>(MM / DD / YY)</i>	Date of Final Payment for Trip <i>(MM / DD / YY)</i>	Departure Date <i>(MM / DD / YY)</i>	Scheduled Return Date <i>(MM / DD / YY)</i>	Actual Return Date <i>(MM / DD / YY)</i>	
Departure City			Destination <i>(City, Country)</i>		

**Part II EXPLANATION OF LOSS**

Reason for delay			
Total Amount of Claim (in US \$)	Tour Cost Per Person (in US \$)	Cruise Cost Per Person (in US \$)	Air Fare Per Person (in US \$)
Date trip was delayed <i>(MM / DD / YY)</i>		Length of delay (hours, days)	Did you receive a refund from the Travel Agent/Tour Operator after cancellation? <input type="checkbox"/> Yes <input type="checkbox"/> No
If Yes, please Indicate amount			
For Trip Delay, please Indicate Any Additional Expenses Incurred (e.g. accommodation, transportation, meals)			
Type of Expense	Date incurred <i>(MM / DD / YY)</i>	Amount	
1) _____			
2) _____			
3) _____			
Please enclose the original receipts for the above claimed expenses			

**IMPORTANT – CLAIM CANNOT BE PROCESSED IF THIS FORM IS INCOMPLETE. PLEASE COMPLETE ALL APPLICABLE AREAS.**

**EXPLANATION OF LOSS CONTINUED – MISSED CONNECTION FOR CRUISES ONLY BENEFIT**

Scheduled number of nights on Trip	Number of nights missed due to the Delay	Was the Interruption/Delay caused by the Common Carrier? (i.e. Airline, Cruise Line, etc) <input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, was any compensation received? <input type="checkbox"/> Yes <input type="checkbox"/> No
If Yes, please explain or indicate amount (in US \$)		Name of Airline on which you returned home or rejoined Trip	
Point of departure		Destination	
Date returned home or rejoined Trip  (MM / DD / YY)	Was this the lowest fare available?  <input type="checkbox"/> Yes <input type="checkbox"/> No	Was a substitute flight provided by the Tour Operator/Airline?  <input type="checkbox"/> Yes <input type="checkbox"/> No	Did you receive a credit for future travel?  <input type="checkbox"/> Yes <input type="checkbox"/> No
Is the original unused return ticket enclosed?  <input type="checkbox"/> Yes <input type="checkbox"/> No	If Not, Please Explain		

IF THE DELAY WAS CAUSED BY THE COMMON CARRIER, PLEASE ATTACH WRITTEN NOTIFICATION FROM THE COMMON CARRIER REGARDING CANCELLATION OR PROVIDE DETAILS REGARDING DELAY AND TIMES.

**Part III****OTHER COVERAGE**

Did you purchase any portion of your trip on a Credit Card? <input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, name and type of Credit Card (e.g. Visa Gold card)		
Do you have any other Insurance Coverage/Plans? (e.g. Travel, Credit Cards, etc) <input type="checkbox"/> Yes <input type="checkbox"/> No	Has your loss been reported to any other Insurance Company? <input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, which Company?	
1) Name of Insurance Company	Policy No.	Telephone No.	
Address of Insurance Company			
2) Name of Insurance Company	Policy No.	Telephone No.	
Address of Insurance Company			

**I DECLARE THAT THE ABOVE INFORMATION IS TRUE, COMPLETE AND CORRECT.**

*I/We authorize any other insurance plan, under which I/We have coverage, to disclose information as may be necessary or to make payment in respect of my/our claim to Transamerica Casualty Insurance Company directly. I/We also authorize Transamerica Casualty Insurance Company to disclose to any other Plan, under which I/We have coverage, any and all information as may be necessary with respect to my/our claim.*

\_\_\_\_\_  
Signature of Insured/Claimant

\_\_\_\_\_  
Date (MM / DD / YY)

\_\_\_\_\_  
Signature of Insured/Claimant

\_\_\_\_\_  
Date (MM / DD / YY)

**CLAIM FORM FRAUD REQUIREMENTS****\*\*MANDATORY: Please Read and Sign Below\*\*****All States Other Than Those Listed:**

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Alaska**

A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete or misleading information may be prosecuted under state law.

**California**

For your protection California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado**

It is unlawful to knowingly provide, false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance Company who knowingly provides false, incomplete, or company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Affairs.

**Delaware**

Any person who knowingly, and with intent to injure, defraud, or deceive any insurer, files a claim containing any false, incomplete or misleading information is guilty of a felony.

**District of Columbia**

It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida**

Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim or application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Idaho**

Any person who knowingly, and with intent to defraud or deceive any insurer files a statement or claim containing any false, incomplete or misleading information is guilty of a felony.

**Indiana**

A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete or misleading information commits a felony.

**Kentucky**

Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Louisiana**

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Maine**

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

**Maryland**

Any person who, with intent to defraud or knowingly facilitates a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may be guilty of insurance fraud.

**Minnesota**

A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire**

Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

**New Jersey**

Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil procedures.

**New Mexico**

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

**New York**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Ohio**

Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Oklahoma**

Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**Pennsylvania**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Tennessee**

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**Washington**

It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

**I CERTIFY THAT I HAVE READ THE FRAUD STATEMENT THAT APPLIES TO MY STATE OF RESIDENCE. IF MY STATE OF RESIDENCE IS NOT LISTED, I CERTIFY THAT I HAVE READ THE "ALL OTHER STATES OTHER THAN THOSE LISTED"**

Signature

Date

( MM / DD / YY )